Customer Service and Assistance

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If you experience any issues with your BlackVue dashcam or require assistance, our support resources are here to help you. Please refer to the following options to get the help you need:

Community Forum

Engage with fellow BlackVue users to share questions, tips, and solutions.

Access the BlackVue Community Forum:

https://forum.blackvue.com/hc/en-us

Customer Support

Contact our customer service team for personalized assistance.

Toll-Free (USA/Canada): +1 (844) 694-4469

Email: cs@pittasoft.com

Operating Hours (PST):

Monday–Friday: 8:00 AM – 7:00 PM

Saturday: 9:00 AM – 6:00 PM

Return Merchandise Authorization (RMA)

To request a product return or replacement, please complete the RMA request form:

https://media.blackvue.com/rma/

Additional Support Resources

For comprehensive support information, troubleshooting guides, and product FAQs, please visit our official support page:

https://blackvue.com/customer-service/